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| (1) intercept call to provider service | (5) report control symptom | (10) retrieve quality configuration |
| (2) forward call to provider service | (6) get variable reference value | (11) retrieve applicability model |
| (3a) post measurement | (7) match symptom trend | (12) record action plan |
| (3b) fetch/count measurements | (8) record symptom trend | (13) realize action plan |
| (4) set variable value | (9) request adaptation | (14) execute commands |